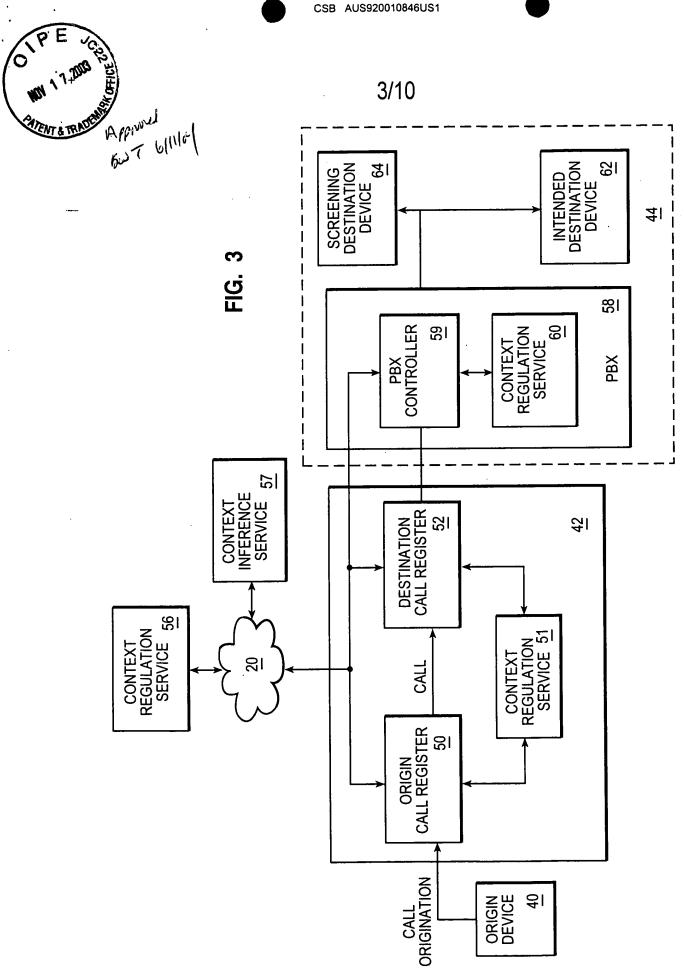


FIG. 9

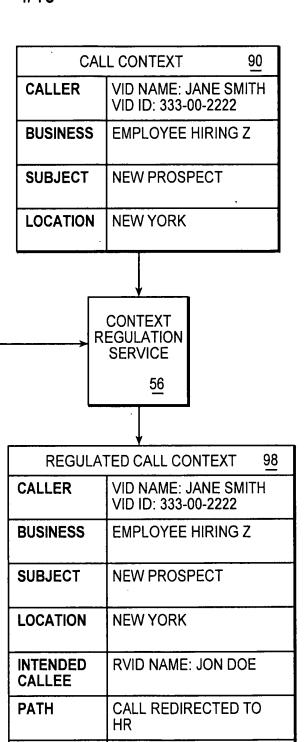
FIG. 10





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RVID: S. TONTO

RVID ID: 102-11-2020

IBM AUSTIN HUMAN RESOURCES ASSISTANT

SCREENING

CALLEE

BUSINESS

IBM CONTEXT BASED 92 CRITERIA

BLOCK

INDIVIDUALS TOMMY SMILEY LUKE CHESSNUT

BUSINESSES TTTT ELECTRONICS HEADHUNTER GROUP A

TRANSFER TO HR

INDIVIDUALS
JANE SMITH
TERRY ATWATER

BUSINESSES HEADHUNTER GROUP B



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5/10

CALL CONTEXT 70		
CALLER	VID NAME: JANE SMITH VID ID: 333-00-2222	
BUSINESS	EMPLOYEE HIRI	NG Z
SUBJECT	NEW PROSPEC	Γ
LOCATION	NEW YORK	
CALLEE	RVID NAME: JON DOE	
BUSINESS	IBM AUSTIN	

CONTEXT REGULATION

SERVICE

56

FIG. 5

IBM CONTEXT 72 BASED CRITERIA 72

TO ENGINEERING GROUP (INCLUDING JON DOE)

BLOCK

INDIVIDUALS TOMMY SMILEY LUKE CHESSNUT

BUSINESSES TTTT ELECTRONICS HEADHUNTER GROUP A

TRANSFER TO HR

INDIVIDUALS
JANE SMITH
TERRY ATWATER

BUSINESSES HEADHUNTER GROUP B

REGULATED CALL CONTEXT 78 **CALLER** VID NAME: JANE SMITH VID ID: 333-00-2222 **BUSINESS EMPLOYEE HIRING Z NEW PROSPECT SUBJECT** LOCATION **NEW YORK INTENDED RVID NAME: JON DOE CALLEE** CALL REDIRECTED TO **PATH** HR **SCREENING RVID: S. TONTO** RVID ID: 102-11-2020 CALLEE **IBM AUSTIN HUMAN BUSINESS RESOURCES ASSISTANT** CALLEE CONTEXT BASED 74 CRITERIA —

JON DOE

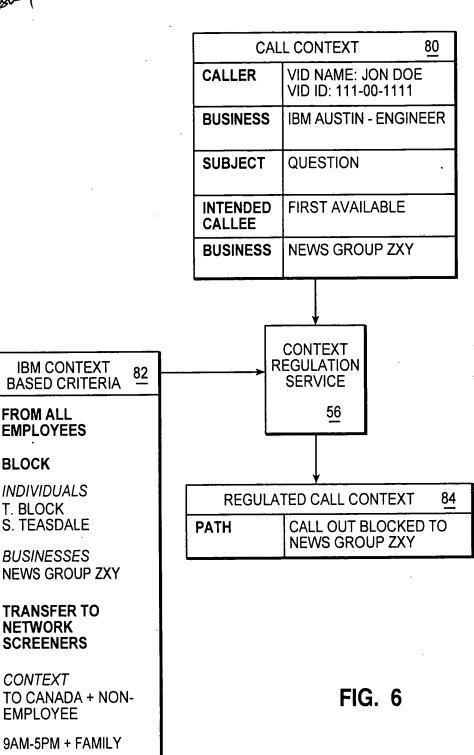
BLOCK

INDIVIDUALS TERRY STEW

BUSINESSES CARD OFFERS



6/10

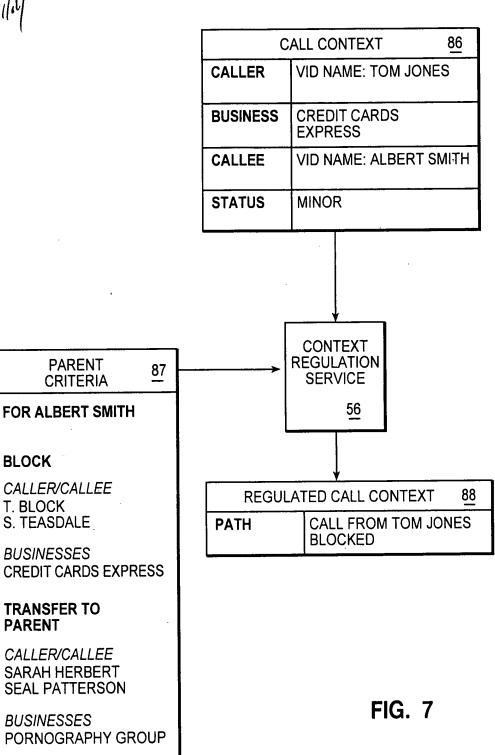


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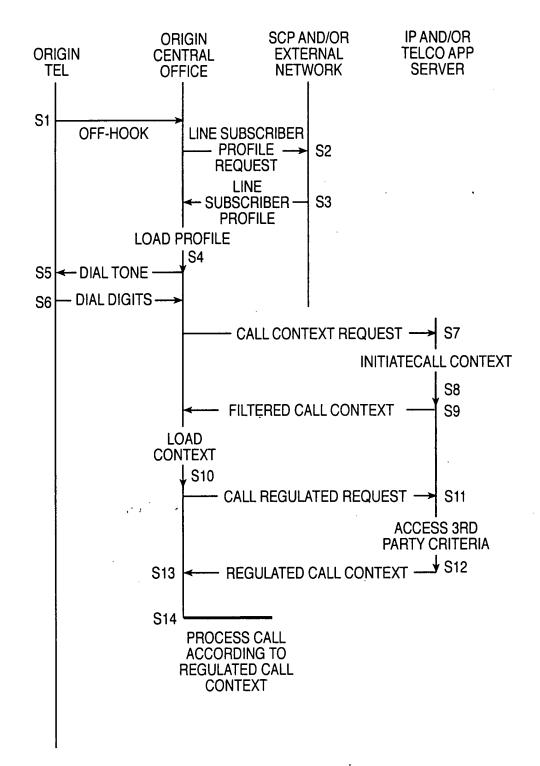


FIG. 8

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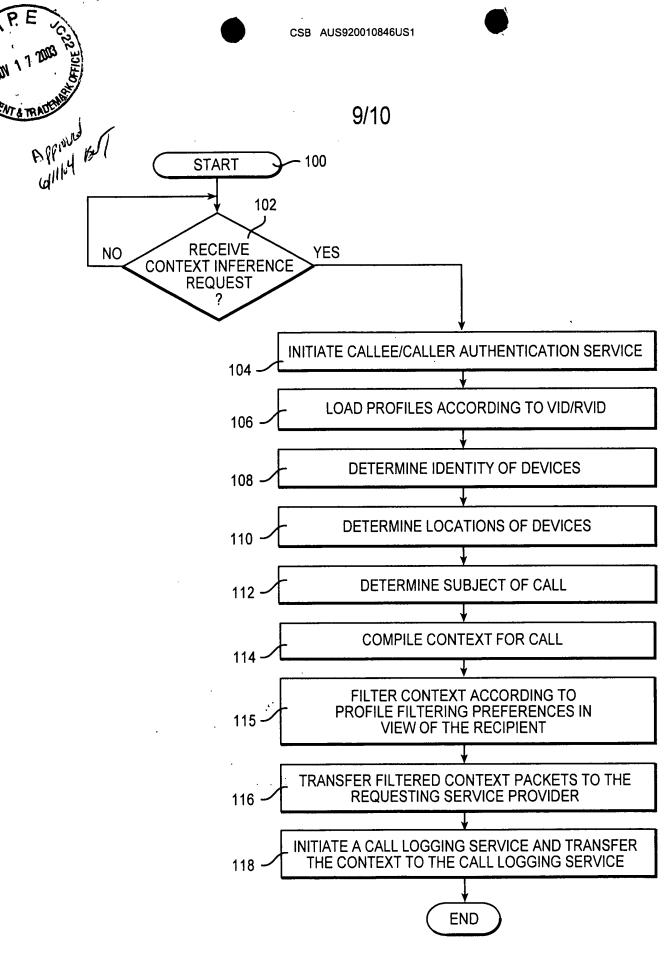


FIG. 11

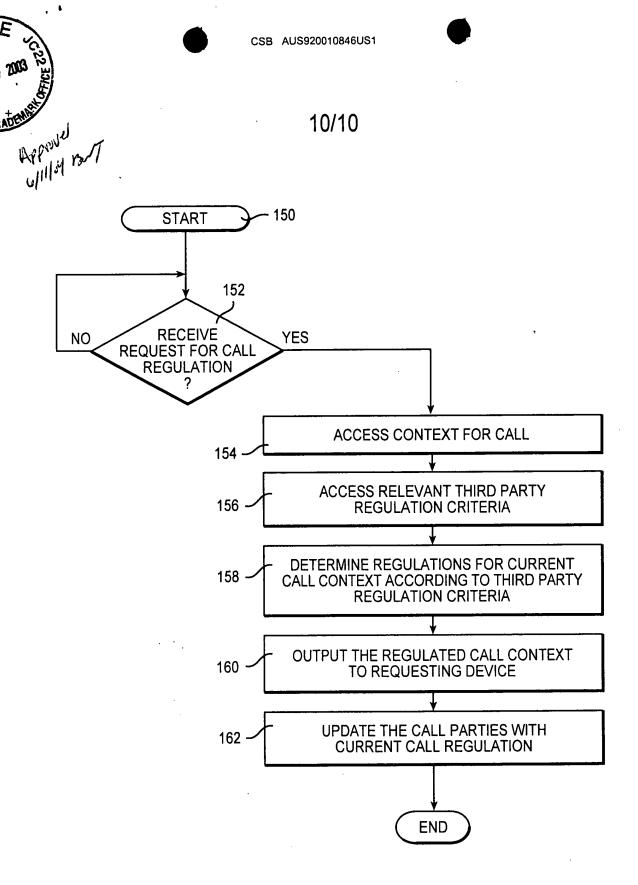


FIG. 12